

Bridgeton Parks & Recreation Department

COVID-19 Operations

Frequently Asked Questions - Updated July 31, 2020

Bridgeton Recreation Center

What are the hours of operation?

Beginning Monday, August 3 - Weekdays, 5:30-8pm / Saturdays, 8am-5pm / Sundays, 10am-3pm

Who is allowed to use the Recreation Center?

While at 50% capacity, only members and residents will be allowed at the Recreation Center. There will be no Non Resident daily admission or Extended Stay memberships sold until further notice.

Will there be any restrictions on facility amenities?

- The Beehive child care room and the game room will remain closed.
- Locker room showers will be closed. The only shower available will be the pool deck rinse station.
- Limit of 4 players per basket, no pickup games

What will the gymnasium schedule be? Please also see restrictions listed above for gymnasium use.

Open

What precautions will be put in place for the safety of staff and guests?

Safety of our staff and our guests is our number one priority. We will follow the CDC, State and local guidelines and have established protocols. Plexi glass barriers have been installed at all transaction points. We will provide the proper PPE for our staff so they can do their jobs while being safe for themselves and our guests. All staff and patrons will be required to run a touchless temperature screening upon arrival.

Will current members receive credit for the time of facility closure?

Yes. All members have received a 3 months extension onto their membership expiration date.

How will the Recreation Center open since social distancing is still in place?

The Recreation Center will have limited capacity based off of state and local guidelines. These reduced capacities will restrict the number of guests allowed into the facility at any one time allowing guests to separate. Cardio machines in the fitness area will be spread out 10-12 feet as recommended by St. Louis County guidelines. Markings will be placed on the ground to help with social distancing and signage will be placed throughout the facility to encourage social distancing, safety and cleanliness. Capacity limits will be monitored and adjusted accordingly as state and local guidelines change.

When the Recreation Center opens, what measures will you take to keep the facility clean?

Cleanliness has always been and will always be a priority. We will adhere to Enhanced Cleaning and Disinfecting Protocols as recommended by CDC guidelines.

When will classes resume?

The summer session 2 classes began August 2. Please visit our website for future session information:

Are meeting rooms available for rent?

Yes. Room capacity is currently 30 people per room and a maximum of 50 people if renting more than 1 room. All room diagrams will be required to have tables 6 feet apart. Face coverings are encouraged but not required.

Aquatic Facilities

Will the Outdoor Pool open this summer?

Yes! The Bridgeton Crossing Outdoor Pool opened on June 15 with the limitation of 25% bather load capacity. This will allow 80 patrons at the pool at any given time. We will continue to monitor the guidelines put in place by our Federal, State and Local leaders and adjust capacity limits accordingly.

Who is allowed to use the Outdoor Pool?

While at 25% capacity, only season pass holders and residents will be allowed at the Outdoor Pool. There will be no Non Resident daily admission until further notice.

Will there be a discounted rate on season passes due to the shortened length?

Yes. All season passes will be discounted by 20%. Season passes were also be discounted to half price on July 26.

What are the hours of operation?

Every day, 12-6 pm; 12-4 pm on July 4; end-of-summer limited hours beginning August 24

How will the aquatic facility open since social distancing is still in place?

The aquatic facilities will have limited capacity based off of state and local guidelines. These reduced capacities will restrict the number of guests allowed into the facility at any one time allowing guests to separate. The number of lounge chairs on the pool deck will be reduced and placed at least 6 feet apart. Capacity limits will be monitored and adjusted accordingly as state and local guidelines change.

Can I have a birthday party or private rental at the pool?

We will begin taking reservations on July 1 through the end of the summer. Please call 314-739-5599 for more info.

What levels of protection are in place to ensure that the water is safe?

The CDC states that there is no evidence that the virus that causes COVID-19 can be spread to people through the water in pools, hot tubs, spas, or water play areas. Proper operation and maintenance (including disinfection with chlorine and bromine) of these facilities should inactivate the virus in the water. Our aquatic facilities are inspected multiple times per summer by the St. Louis County Health Department and are found to be in line with their Aquatic and Recreational Facilities Code. Our chemical levels are kept at an acceptable level and are monitored at all times with our chemical control systems. To ensure the accuracy of these systems, aquatics staff manually tests and documents the chemical levels every two hours throughout the day. We are also equipped with ultraviolet disinfection (UV) systems. These systems use the power of ultraviolet light to enable pool and spa owners the ability to offer a safer and healthier environment. UV pool systems destroy pathogens that enter the water and reduce the need to rely solely on chemicals.

What precautions will be put in place this summer for the safety of staff and guests?

Safety of our staff and our guests is our number one priority. We will follow the CDC, State and local guidelines and have established protocols. Plexi glass barriers have been installed at all transaction points. We will provide the proper PPE for our staff so they can do their jobs while being safe for themselves and our guests. Staff will also have temperature screened upon arrival at work. We plan for additional staff to clean & sanitize high touch areas, restrooms, and other equipment. Markings will be placed on the ground to help with social distancing and signage will be placed throughout the facility to encourage social distancing, safety and cleanliness.

Will Water Walking be open?

Water Walking will be offered Mon-Fri, 9:30-11:45am. It will be limited to 25 guests at one time and we ask that each guest limit their visit to 45 minutes. Social distancing guidelines must also be followed to the best of each guest's ability.

Will the pool concession stand be open?

Yes, with additional safety measures in place.

Berry Hill Golf Course

What are the hours of operation?

Weekdays, 9 am-dusk / Weekends, 7am-dusk

Is the clubhouse open?

Yes but with capacity restrictions in place.

Are golf carts available?

Yes. Only immediate family and preferred pairings may ride together. Carts will be disinfected after each use.

What precautions are in place for the safety of staff and guests?

We will follow the CDC, State and local guidelines and have established protocols. We will provide the proper PPE for our staff so they can do their jobs while being safe for themselves and our guests. Plexi glass barriers have been installed at all transaction points. Staff will also have temperature screened upon arrival at work. We plan for additional staff to clean & sanitize high touch areas, restrooms, and other equipment.

BMAC

What groups are allowed to play?

Only adult teams are allowed to play games. Youth teams are allowed to practice only, no games of any kind per County Health guidelines.

Will the concession stands be open?

Yes, with additional safety measures in place and a limited menu.

What precautions will be put in place for the safety of staff and guests?

We will follow the CDC, State and local guidelines and have established protocols. Plexi glass barriers have been installed at all transaction points. We will provide the proper PPE for our staff so they can do their jobs while being safe for themselves and our guests. Staff will also have temperate screened upon arrival at work. We plan for additional staff to clean & sanitize high touch areas, restrooms, and other equipment. Markings will be placed on the ground to help with social distancing and signage will be placed throughout the facility to encourage social distancing, safety and cleanliness.

Parks

What will the cleaning procedures be for park restrooms?

Park restrooms will be cleaned daily, with extra focus directed at high touch surfaces such as door knobs, handles, etc. If you choose to bring your own sanitizing wipes, paper towels, etc., please be mindful not to flush those down park toilets, as many of our parks operate on septic systems.

Are pavilions available to rent?

Yes. We will only take reservations for groups of 50 people or less. Renters are required to social distance when at the park pavilion.

Are playgrounds available to use?

Yes. Users are required to social distance and encouraged to use hand sanitizer before and after use.

Will Concerts In The Park still take place?

Yes! There is plenty of space available in the park to ensure proper social distancing. The restrooms will be sanitized throughout the course of the evening. See the City website for the full concert schedule.

Mask Requirements

When Must You Wear a Face Covering?

Generally, you must wear a face covering when you are within six feet from people who do not live with you. You will not be allowed to go into a business or use public transportation if you are not wearing a Face Covering.

Examples of times when Face Coverings are required, when you are:

- Waiting to be seated at an indoor or outdoor restaurant, food establishment or bar, or whenever you leave your table (you do not need to wear it while eating or drinking at your table);
- Waiting in a line to enter a grocery store or any other retail facility;
- Going into any other facilities that allow members of the public to enter the facility, like laundromats, banks and government buildings;
- In a common area inside a building, like an elevator, hallway, stairway, or parking lot;
- Working at a job where you interact with others;
- Walking outside when you are unable to maintain a distance of six feet from others, such as on sidewalks or paths.

When a Face Covering is NOT Required

Face Coverings are not required when:

- Working alone in a private office or an enclosed space (as long as you put on a Face Covering quickly if someone enters);
- Sitting or standing outside alone or with people you live with (such as picnicking outside) and you are more than six feet from others;
- Exercising outdoors alone or with people you live with (walking, hiking bicycling, or running) and no one else is within six feet;
- You are at a pool while in the water;
- You are engaged in a sports activity while playing;
- You are engaged in an exercise activity at a gym, for the period of time when you are exerting yourself;
- Consuming food or drink in any other public location while adequately distanced from others, such as a banquet center.¹

Certain Groups Are Not Required to Wear a Face Covering

Children

Children under 2 years old must not wear a Face Covering. There is a risk of suffocation.

Children 3-9 years old may only wear a Face Covering while supervised by an adult. It is recommended that children between 3-9 years of age wear a Face Covering, but it is not required. Supervision may look different based on the age and maturity of the child.

Businesses Must Require Face Coverings

Businesses must require employees that interact with the public to wear Face Coverings. Businesses must provide these employees with Face Coverings or the materials with which to make Face Coverings.

Businesses that are Public Accommodations under the Order must require customers or patrons to wear Face Coverings to protect their employees and other customers.

Businesses are allowed to deny entry to the facility to those customers who refuse to wear Face Coverings. A Business shall not require the individual to produce medical documentation verifying a medical condition or ask about the nature of a medical condition.